TheFireHorn®
Radio Bridge™
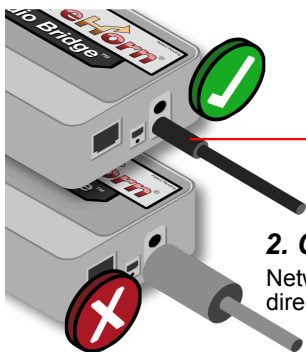
thefirehorn.com
(855) 347-3476

This is for the over the air relay feature,
for other features of
RADIO BRIDGE™ product, visit
thefirehorn.com

OVER THE AIR RELAY INSTALLATION
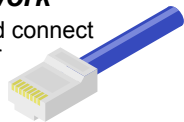
1. Connect Radio

Your radio should be
plugged into the bottom jack
labeled "LINE IN"

*Use included extension to
ensure jack fully seats
(See Picture)*

2. Connect Network

Network cable should connect
directly to your router

3. Connect Power and Go Online

Your unit should show as
online on your account at
thefirehorn.com

Radio Bridge™ hardware, your router, and modem should all be
connected to a battery backup for maximum reliability. Plug your battery
backup into the USB interface on *Radio Bridge*™ hardware to receive
power outage notifications.

See reverse for troubleshooting tips and other information

Troubleshooting and Setup

Poor Audio Quality or Cannot Connect Radio Bridge
Your equipment may work as-is, but if you are having difficulties with audio quality or are hearing distorted audio from the equipment, we recommend seeking help from your local radio dealer. Let your radio professional know these things:

• The radio should output to a standard 3.5mm male audio jack to *Radio Bridge*™ hardware.

• The radio working with *Radio Bridge*™ hardware should be setup to use pre-fader audio.

• The radio sending audio to *Radio Bridge*™ hardware should be outputting de-emphasized audio.

• The radio sending audio must be locked into one channel and not scanning.

• The radio sending audio should not mute any tones or data, all tones and radio keyups should be unfiltered and passed through as audio.

Your radio dealer may need to make adjustments to your equipment, ensure that you have an adequate, preferably outdoor antenna configured with your radio. If your vendor has any questions, they may contact The Fire Horn.

Tones do not alert department
If your tones do not send an alert to your department, we may need to assist you in configuring tone activation. E-mail service@thefirehorn.com to schedule a support call.

Status on *thefirehorn.com* shows as offline
Your network must be configured to use DHCP and must not firewall outgoing connections to port 80, 443, or 22. Contact your Internet Service Provider or IT Department for support.